Quarterly complaints figures

FQ 3 2023/24 - October - December

Department	Stage 1 complaints	Responded to within timescale	Upheld	Partially upheld	Not upheld	Resolved	Stage 2 complaints	Responded to within timescale	Upheld	Partially upheld	Not upheld	Resolved
Chief Executives												
Directorate	0	0	0	0	0	0	0	0	0	0	0	0
Community Development & Planning	0	0	0	0	0	0	0	0	0	0	0	0
Total	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**
% within timescale	-						-					
Development & Infrastructure												
Development & Economic Growth	11	7	0	3	2	5	4	3	0	0	4	0
Roads and Infrastructure	37	29	18	5	13	0	15	12	8	1	6	0